

Mohammed Khalaf Ibrahim

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Age: 26 years

Marital status: Single



Work Experience:

Network performance management engineer / Huawei – Tikrit (july 2024 – Until now)

- Work in Swap and Rollout projects improving our customer experience.
- Support in the realization of network planning and optimization projects for commercial GSM/3G/LTE networks
- Support the optimization of our customer's radio network performance by handling network performance statistic data analysis, drive test data analysis, signal tracing data analysis and troubleshooting
- Interface for parameter analysis, changing proposal and implementation operation
- Technical communication and clarification (e.g. RF workshop) with customers
- Technical support on RNP&O issues

Fiber Optic Implementation Engineer – FTTH Project / Earthlink

telecommunications Equipment Trading and Services DMCC – Tikrit (sep 2024 – july 2025)

- Supervised civil works related to FTTH deployment including trenching, duct installation, and handhole setup.
- Managed fiber cable blowing and pulling across urban and rural routes.
- Performed and oversaw fiber splicing, termination, and cabinet patching.
- Interpreted fiber design plans and optimized route implementations.
- Directed technical teams and coordinated daily on-site activities.
- Ensured compliance with technical standards and project deadlines.

Radio Frequency Planning and Optimization Senior Engineer / Asiacell

Communication PJSC – Tikrit (Aug 2023 – July 2024)

- 2G, 3G and 4G KPI's monitoring and field troubleshooting.
- Working on the Radio performance in the complaints field.
- Sending a general KPI report, weekly WLC report and the cell under the standard KPIs.
- Develop the use cases with functional RF tools in order to orient the team toward a customer-centric approach.
- Vendor Assessment for new technology, New Software Release Network Impact Report (NIR) Validation.
- Documenting of Key problems and Resolution.
- Following up the Radio network expansion activities, updating internal Radio databases and Radio regions with progress.
- Collecting regions external requests received from Commercial, Regional Operation, service management, IT & security and regulatory team.
- Participating in Radio IBS designs tracking and alignment with vendor, services and Radio technical SPOCs.
- Set radio yearly plans and budgets according to forecasts, technical and commercial requirements, and prepare needed orders to fulfil these plans.
- Handle RF Business processes setting, enhancement, automation and digital transformation.
- Align radio plans with all stakeholders (Technical, commercial ...).
- Prepare decision support reports for new investments plans.
- Adapt annual plans on monthly/quarterly basis to cater for network dynamics and budget reviews.

Radio Access Network Engineer / Asiacell Communication PJSC – Tikrit (May 2023 – Aug 2023)

- Team leader at Huawei swap project.
- Check RAN alarms and report it & solved it.
- Maintaining accurate network documentation, generating performance reports, and documenting troubleshooting procedures.
- Monitoring and optimizing network performance, troubleshooting connectivity issues, and conducting drive tests to assess coverage and capacity.
- Identifying and resolving network issues, providing technical support to clients, and collaborating with other teams (e.g., field technicians, core network teams).
- Staying up-to-date with the latest advancements in wireless technologies, such as 5G, LTE, and other emerging technologies.
- Maintaining accurate network documentation, generating performance reports, and documenting troubleshooting procedures.

Networking and IT Officer / SEED Kurdistan Org – Kirkuk (Nov 2020 – Apr 2021)

- Perform onsite and remote installations and configuration of computer hardware, software, systems, printers, smartphones, tablets and other Devices.
- Install, Configure, monitor and maintain network systems using Mikrotik RB, Unifi AP, and FortiGate firewall
- Installation and configuration of HikVision CCTV System and iVMS to manage HikVisionaccess points.
- Configuration of ZK Multi-biometric time attendance system, register and remove staff members, and produce monthly reports.
- Ensure proper monitoring and maintenance of computers peripherals, printer, networking, internet & e-mail, security, data backup and recovery, and keep computer systems running smoothly and ensure users get the maximum benefit from them.
- troubleshoot system and network problems, diagnosing and solving hardware or software faults, replace parts as required.
- Update appropriate network security procedures to safeguard system from physical harm, viruses, unauthorized users and damage to data.

- Setting up accounts for staff, training them on log in and resolving issues arising including users' accounts, profiles and password issues on Google Workspace platform.
- Create and maintain network documentation to include IP address, system access, upgrades and changes to original network, etc. Document all the network problems and the action taken for the future reference.
- Deliver educational training sessions to ensure best practices of the systems in place. Train staff or clients through a series of actions, either face-to-face or online, to help set up systems or resolve issues
- Train and guide user on using new software, PC maintenance and troubleshoot, and possibly training junior staff.

- Travel to bases when required to provide IT maintenance, training and support to sectors
- Provide support to the IT Unit, including procedural documentation and the roll-out of new applications.
- Participates in the development, implementation, and maintenance of objectives, short- and long-range IT planning, with an emphasis on advocating for the needs of the area(s) supported; implements tracking and evaluation programs to assist in accomplishment of established goals.
- Manage IT assets, including labeling for identification, organizing and maintaining the IT trackers and documentations up to date.
- Coordinates IT purchases (hardware, software and services) to ensure effective deployment of solutions aligned with user needs.
- Participates in the development, implementation, and maintenance of policies, objectives, short- and long-range IT planning, with an emphasis on advocating for the needs of the area(s) supported; implements tracking and evaluation programs to assist in accomplishment of established goals.
- Assist the unit for any other related functions when necessary or requested, and perform miscellaneous job-related duties as assigned.

Information Management Assistant / COOPI – Mosul (May 2019 – Mar 2020)

- Support the data management process for the COOPI Programs, including data entry/collection, data cleaning and analysis, and other information as needed, while ensuring accuracy of numerical and qualitative data and addressing inaccuracies as they arise;
- Maintain the quality of data by conducting cross checks using source documents, identify data errors and address it with the Program Managers;
- Flag any missing information/documents or errors to MEAL Officer and Program Managers and proactively follow up to retrieve this information/document;
- Support the audit process and provide gather the requested samples from all locations. Combine and rearrange data from source documents when and as requested;
- Maintain the archive system (hard and soft), filing and scanning all signed MOUs, distribution lists, and ID copies after each distribution as per provided guidelines;

Networking Assistant / Yeldiz Communications – Salah Aldeen (Apr 2018 – Feb 2019)

- Assists with establishing networking environment by installing, configuring, testing and documenting the equipment/network systems according to the design and specifications.
- Assists with day-to-day networking tasks to ensure network reliability, availability and serviceability within minimal interruption.
- Provides technical support, responds to work orders and tickets from the users, analyzes and solves reported network problems.
- Assists with configuring firewall security settings to access permissions groups for individuals and sets up provisions for incoming data.
- Assists with network technology upgrade or expansion projects, including installation of hardware, software and integration testing, as well as coordinating these activities without disturbing function of other systems.
- Assists with producing documentation for installation, network topology, and troubleshooting of communications hardware or software.

Education:

Bachelor degree in Networks Engineering – Al-Iraqia University/ College of Engineering.

Qualifications:

- Valid membership in Iraqi bar association.
- Good in MS Office (Excel, Word, Outlook and PowerPoint).
- Coordinates tasks, meets deadlines, plans and arranges activities.
- Works well with others, sensitive, motivates others and self-confident.
- Knowledge of data collection and database applications.
- Ready to bear pressures and travels at any time and under any circumstances.

LANGUAGES:

- Arabic - Fluent - (Spoken and Written)
- English - Fluent - (Spoken and Written)

References are available upon